



## OPERATOR OVERVIEW

Black Hills Energy serves over 300,000 utility customers who live in 319 communities with 12, 672 miles of natural gas system infrastructure in Nebraska. Black Hills Energy is part of Black Hills Corp. a diversified energy company with a tradition of exemplary service and a vision to be the energy partner of choice based in Rapid City, S.D. Black Hills Corp.'s regulated utilities serve 1.28 million electric and natural gas utility customers in Colorado, Iowa, Kansas, Montana, Nebraska, Arkansas, South Dakota, and Wyoming. The company's non-regulated businesses generate wholesale electricity, produce natural gas, renewable natural gas, oil and coal, and market energy. Black Hills employees' partner to produce results that improve life with energy.

## COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

### Safety Policy

Black Hills Energy's safety mission is to be recognized as a safety leader among investor-owned electric and natural gas utilities by providing an environment that is free from recognized hazards for both employees and customers.

The Black Hills Public Awareness Program was developed to raise the general public's awareness regarding the safety of pipeline operations. We believe this program is vital

to the safe operation of our pipelines and that an informed public along our pipeline routes will help reduce the likelihood and potential impact of pipeline emergencies and releases.

Black Hills Energy has detailed emergency plans and procedures and is committed to sharing this information with local officials in order to have the best coordination possible with them during an emergency situation. Black Hills Energy offers training on natural gas to all the fire departments in the communities it serves and welcomes any opportunity to educate the public about its product.

Pipeline operating conditions are monitored 24 hours a day, 7 days a week by personnel in our Gas Control Centers using Supervisory Control and Data Acquisition (SCADA) computer system. This electronic surveillance system gathers such data as pipeline pressures, volume and flow rates, the status

of compressor stations and valves. Whenever operating conditions change, an alarm warns the operator on duty and the condition is investigated.

Black Hills Energy employees perform many tasks on a daily basis to assure the integrity of its pipeline system. Not only are these tasks necessary to ensure public safety, they are also a demonstration of Black Hills Energy's commitment to protecting the environment and abundant natural resources that surround us.

### Emergency Response

According to National Transportation Safety Board statistics, pipelines are the safest method for transporting natural gas products. Pipelines are monitored in the field through regular patrolling and scheduled maintenance.

Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. Those include – but may not be limited to – playgrounds, hospitals, schools, day care facilities, retirement facilities and correctional facilities.

### Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 to enhance public environmental and safety, property protection through increased public awareness and knowledge of stakeholder audiences, e.g. customers, affected public along both distribution

## EMERGENCY CONTACT:

1-800-694-8989

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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## NEBRASKA

### COUNTIES OF OPERATION:

Adams	Johnson
Antelope	Kearney
Boone	Keith
Box Butte	Kimball
Brown	Knox
Buffalo	Lancaster
Burt	Lincoln
Butler	Madison
Cass	Merrick
Cedar	Morrill
Chase	Nance
Cheyenne	Nemaha
Clay	Nuckolls
Colfax	Otoe
Cuming	Pawnee
Custer	Perkins
Dakota	Phelps
Dawes	Pierce
Dawson	Platte
Deuel	Polk
Dixon	Red Willow
Dodge	Richardson
Douglas	Rock
Dundy	Saline
Fillmore	Sarpy
Franklin	Saunders
Frontier	Scotts Bluff
Furnas	Seward
Gage	Sheridan
Garden	Sherman
Garfield	Sioux
Gosper	Stanton
Greeley	Thayer
Hall	Thurston
Hamilton	Valley
Harlan	Wayne
Hitchcock	Washington
Holt	Wayne
Howard	Webster
Jefferson	York

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

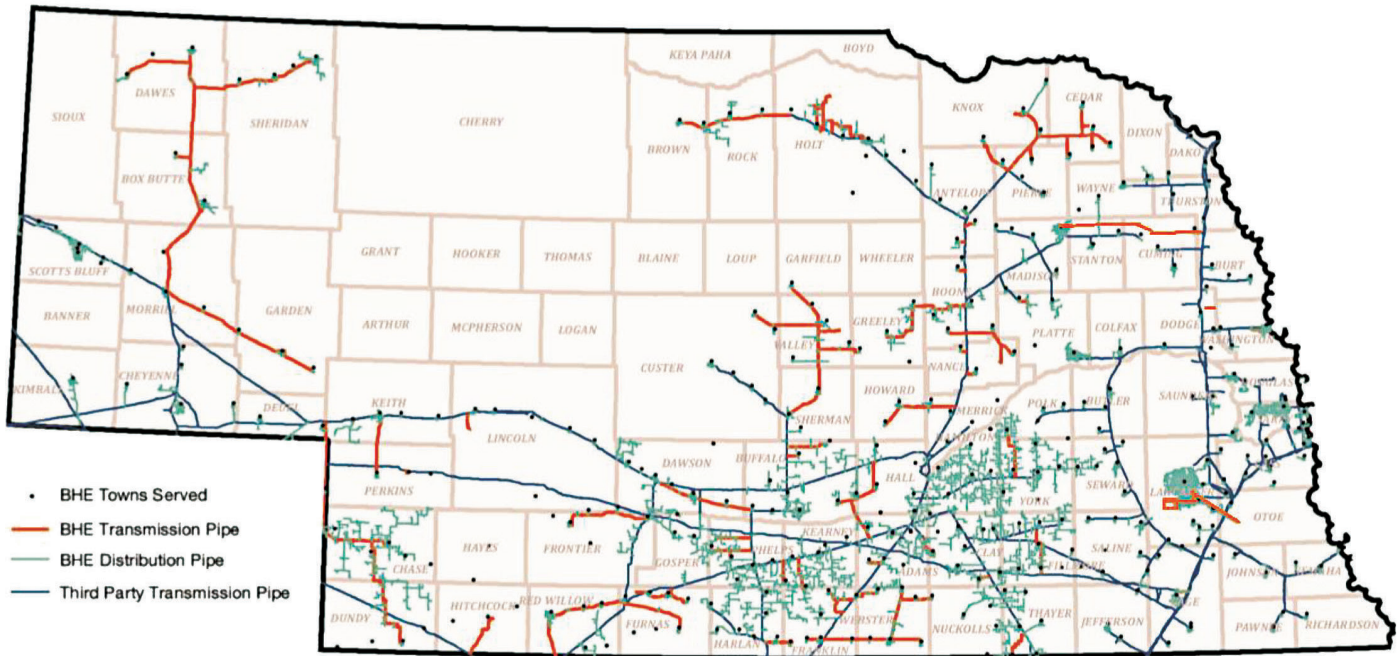
and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators, to help prevent and recognize, report and respond to a suspected pipeline emergency.

Additional information is available on the Internet:

- For Black Hills Energy's home page, visit [www.blackhillsenergy.com](http://www.blackhillsenergy.com)
- For a list of natural gas service operators and maps of transmission

pipeline systems in your area, visit [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

- For excavation practices near underground facilities, visit [www.commongroundalliance.com](http://www.commongroundalliance.com)



**Know what's below.  
Call before you dig.**

