Black Hills Energy



P.O. Box 83008 Lincoln, NE 68501 Website: www.blackhillsenergy.com

OPERATOR OVERVIEW

Black Hills Energy serves 300,000 natural gas customers in 77 counties in Nebraska. Black Hills Energy is part of Black Hills Corp. a diversified energy company with a tradition of exemplary service and a vision to be the energy partner of choice based in Rapid City, S.D. The company has other main offices in Denver, Colo. and Papillion, Neb. Black Hills Corp.'s regulated utilities serve 1.28 million electric and natural gas utility customers in Colorado, Iowa, Kansas, Montana, Nebraska, Arkansas, South Dakota and Wyoming with 14,227 miles of natural gas system infrastructure. The company's non-regulated businesses generate wholesale electricity, produce natural gas, oil and coal, and market energy. Black Hills employees partner to produce results that improve life with energy.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Safety Policy

Black Hills Energy's safety mission is to be recognized as a safety leader among investor-owned electric and natural gas utilities by providing an environment that is free from recognized hazards for both employees and customers.

The Black Hills Public Awareness Program was developed to raise the general public's awareness regarding the safety of pipeline operations. We believe this program is vital

to the safe operation of our pipelines and that an informed public along our pipeline routes will help reduce the likelihood and potential impact of pipeline emergencies and releases.

Black Hills Energy has detailed emergency plans and procedures and is committed to sharing this information with local officials in order to have the best coordination possible with them during an emergency situation. Black Hills Energy offers training on natural gas to all the fire departments in the communities it serves and welcomes any opportunity to educate the public about its product.

Pipeline operating conditions are monitored

24 hours a day, 7 days a week by personnel in our Gas Control Centers using Supervisory Control and Data Acquisition (SCADA) computer system. This electronic surveillance system gathers such data as pipeline pressures, volume and flow rates, the status

of compressor stations and valves. Whenever operating conditions change, an alarm warns the operator on duty and the condition is investigated.

Black Hills Energy employees perform many tasks on a daily basis to assure the integrity of its pipeline system. Not only are these tasks necessary to ensure public safety, they are also a demonstration of Black Hills Energy's commitment to protecting the environment and abundant natural resources that surround us.

Emergency Response

According to National Transportation Safety Board statistics, pipelines are the safest method for transporting natural gas products. Pipelines are monitored in the field through regular patrolling and scheduled maintenance.

Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. Those include – but may not be limited to – playgrounds, hospitals, schools, day care facilities, retirement facilities and correctional facilities.

Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 to enhance public environmental and safety, property protection through increased public awareness and knowledge of stakeholder audiences, e.g. customers, affected public along both distribution

EMERGENCY CONTACT: 1-800-694-8989

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971

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NEBRASKA COUNTIES OF OPERATION:

Adams Johnson Antelope Kearney Boone Keith **Box Butte** Kimball Brown Knox Buffalo Lancaster Burt Lincoln **Butler** Madison Cass Merrick Cedar Morrill Chase Nance Cheyenne Nemaha Clay **Nuckolls** Colfax Otoe Cumina Pawnee Custer **Perkins** Dakota Phelps Dawes Pierce Dawson Platte Deuel Polk Dixon Red Willow Dodae Richardson Douglas Rock Dundy Saline Fillmore Sarpy Franklin Saunders Frontier Scotts Bluff Furnas Seward

Gage Sheridan Sherman Garden Garfield Sioux Gosper Stanton Greeley Thayer Hall Thurston Valley Hamilton Harlan Wayne Hitchcock Washington Holt Wayne Webster Howard Jefferson York

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

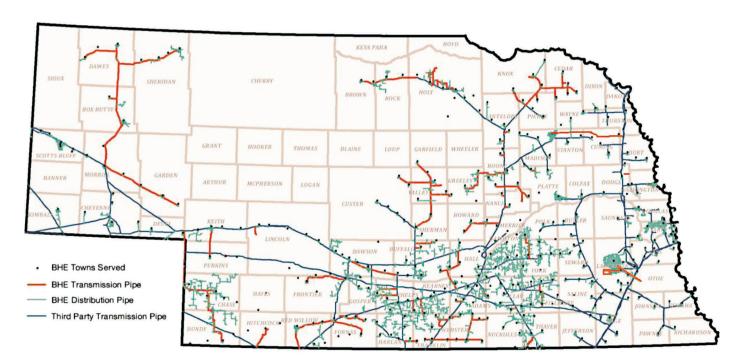
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and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators, to help prevent and recognize, report and respond to a suspected pipeline emergency.

Additional information is available on the Internet:

- For Black Hills Energy's home page, visit www.blackhillsenergy.com
- For a list of natural gas service operators and maps of transmission
- pipeline systems in your area, visit www.npms.phmsa.dot.gov
- For excavation practices near underground facilities, visit www.commongroundalliance.com















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